
Ambrosia

Managed Services Offerings



Ambrosia

Managed Services

Offerings



Ambrosia - Overview

Ambrosia is a leading HR Services company that offers wide-ranging HR services enabling our customers to acquire and retain high quality talent. Established in 2000 and headquartered in Mumbai, India, Ambrosia has its offices in Hyderabad-India, New Jersey - US and London - UK. With a global team of trained HR professionals serving our global customers, Ambrosia is one of the fastest growing HR Services firms.

Ambrosia specializes in recruitment process outsourcing, managed recruitment services, search services, staffing services and support services. Ambrosia looks forward to work closely with clients who have specialized or time-specific talent needs. With each of its clients, Ambrosia has always played, and always seeks to play, an active and a more collaborative role in each engagement ensuring higher returns and enhanced value creation. Ambrosia has the right mix of expertise and experience to deliver consistent, high-quality and timely services on a continual and progressive basis.

Through its pursuit to continually deliver timely, cost-effective, and quality services, the company has been able to develop long-term client relationships. A big testament of this is that all of our clients have given us, and continue to give us, repeated business. These relationships form the basis through which the company continues to pursue new clients and projects. Our philosophy and efforts have helped us in progressively building a client-base of respected names, resulting in dynamic and consistent growth for the company and its people.

Mission

Our aim is to provide high quality, cost and time effective HR services enabling our customers to attract and retain quality talent.

Vision

Ambrosia endeavors to become a leading HR Services Company in the world through a strong focus on Customer Satisfaction, and through upholding our core values – passion, commitment and integrity.

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Overview



Ambrosia – Managed Services

Ambrosia offers managed services to companies over its next generation e-recruitment platform, R2Works, which is a web based recruitment solution which utilizes latest web 2.0 technology and concepts like Blogs, podcasts, vodcasts which opens up two-way communication/collaboration between a company, candidates and vendors resulting increased operational efficiency and better results.

Ambrosia managed services will result in direct reduction of human capital acquisition costs, substantial improvement in talent sourcing, selection and retention efforts across multiple skills, locations and/or vendors. We help you rationalize your recruitment supply chain, streamline and improve your recruitment process. Our managed services will help you fully optimize your supply and cost objectives.

We offer the following managed services to our customer

Recruitment Process Management

- Ambrosia can help you integrate your end to recruitment process and manage the recruitment process which allows companies to concentrate on their core business activities.
- Help companies create their man power plans and recruitment strategies
- Complete automation of recruitment cycle enabled through Ambrosia R2Works
- Agreed upon performance SLA's with ability to monitor micro details like call records on a single web based platform
- Works as the company's extended arm
- Substantial reduction in cost by utilizing ambrosia Offshore Recruitment Delivery Centers.
- Multiple Sourcing strategies including job posting, job portals, advertisements, career portals, social networking sites, internal databases, vendors, referrals
- Quality Management at each step through profile screening, online testing, phone screening, background checks
- Interview Process and feed back management

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Ambrosia – Managed Services

Vendor Management

Ambrosia helps companies eliminate significant involvement in agency relationship management acting as one point contact for all vendors at all interface levels resulting in better overall service delivery and also helps companies control their costs.

- Provides an effective way for companies to implement consistent operational standards
- Improve overall costs through volume price reductions and administrative savings
- Access to next vendor management platform enabled through R2Works providing a transparent and collaborative approach to vendor relations
- Duplication and Conflict Management of profiles received from Vendors
- Performance monitoring and performance rating of vendors enabled through R2Works
- First level profile screening and phone screening of vendor profiles
- Vendor feedback management
- Maintain Rate cards of vendors and monitor variance on actual rates from rate cards submitted
- Development new vendors and relationships
- Manage vendor billing, vendor timesheets and payments

Application Management

Ambrosia can help companies manage their recruitment technology infrastructure. We offer the following

- Manage and maintain recruitment products like R2Works
- Manage company career portals, create site pages, company videos etc.
- SEO and SEM of company career portals
- Management candidate database, enables indexing and searching
- Reporting and Analytics to provide the necessary business intelligence

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Ambrosia – Managed Services

Candidate Management

Ambrosia candidate management services provides an integrated candidate management solution which incorporate all interaction with candidates who apply directly/in-directly to our clients.

- Enable and Manage all candidate channels like career portal through centralized e-recruitment platform R2Works
- Provide Candidates an interface to track the status of the application
- Transform and Maintain candidate profile in centralized template
- Enable candidate application history
- Manage on-boarding processes
- Manage off-boarding processes
- Maintain internal candidate database
- Run and Manage SMS/Email campaigns to potential candidates
- Track and Maintain consultant timesheets

Referral Management

Ambrosia helps companies optimize their employment referral programs, resulting in better quality hires at more efficient and cost effective manner. Ambrosia uses innovative techniques which results in increased "Investment per Hire,"

- Create, plan and manage referral programs
- Run referral campaigns
- Hot Jobs widgets powered by R2Works which employees can add on their social network profile resulting in extensive job marketing and company branding
- Manage Referrals provided by company employees
- Centrally manage incentives accrued by employees
- Incentive disbursement as cash or integrate with reward catalogues
- Enable Viral referral programs

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Ambrosia – Managed Services

Some of the benefits of engaging Ambrosia as your managed recruitment services partner are

- Total control over the hiring process which means your internal resources can focus on conducting workforce planning and other strategic talent management initiatives.
- Substantial reduction in operational costs by leveraging on our offshore facilities.
- Substantial reduction in talent acquisition costs by leveraging on new channels of talent attraction.
- Substantial reduction in time to acquire talent as ambrosia's offshore sourcing specialists continuously work on building talent reserves to address future talent needs.
- Ambrosia captures key metrics associated with the hiring process providing a constant feedback loop which results in continuous process improvements.
- With the use the latest web 2.0 technologies all parties involved can collaborate and communicate more efficiently which results increased transparency in process resulting in improved relationships.
- Increase in quality of hires by leveraging on the knowledge management enabled by R2Works.

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Benefits



Ambrosia – Managed Services

Online recruiting is no longer limited to traditional job sites posting or search companies need their evolve their recruitment strategies and use the enormous interactivity power Web 2.0 technologies to foster relationships, extend their reach, increase visibility and more thoroughly research candidates. Ambrosia's R2Works is a next generation recruitment product that helps companies manage cycle quicker, more efficient and more targeted with the use of these new concepts and technologies. The main components of R2Works are

- Recruitment Portals
- Mobile Recruitment
- Community, Collaboration, Blogs, Wiki
- Content Management
- Document Management
- Knowledge Management
- Next Generation ATS
- Next Generation VMS
- Recruiter Performance Monitoring
- Reporting and Analytics

Some of the key features of the product are

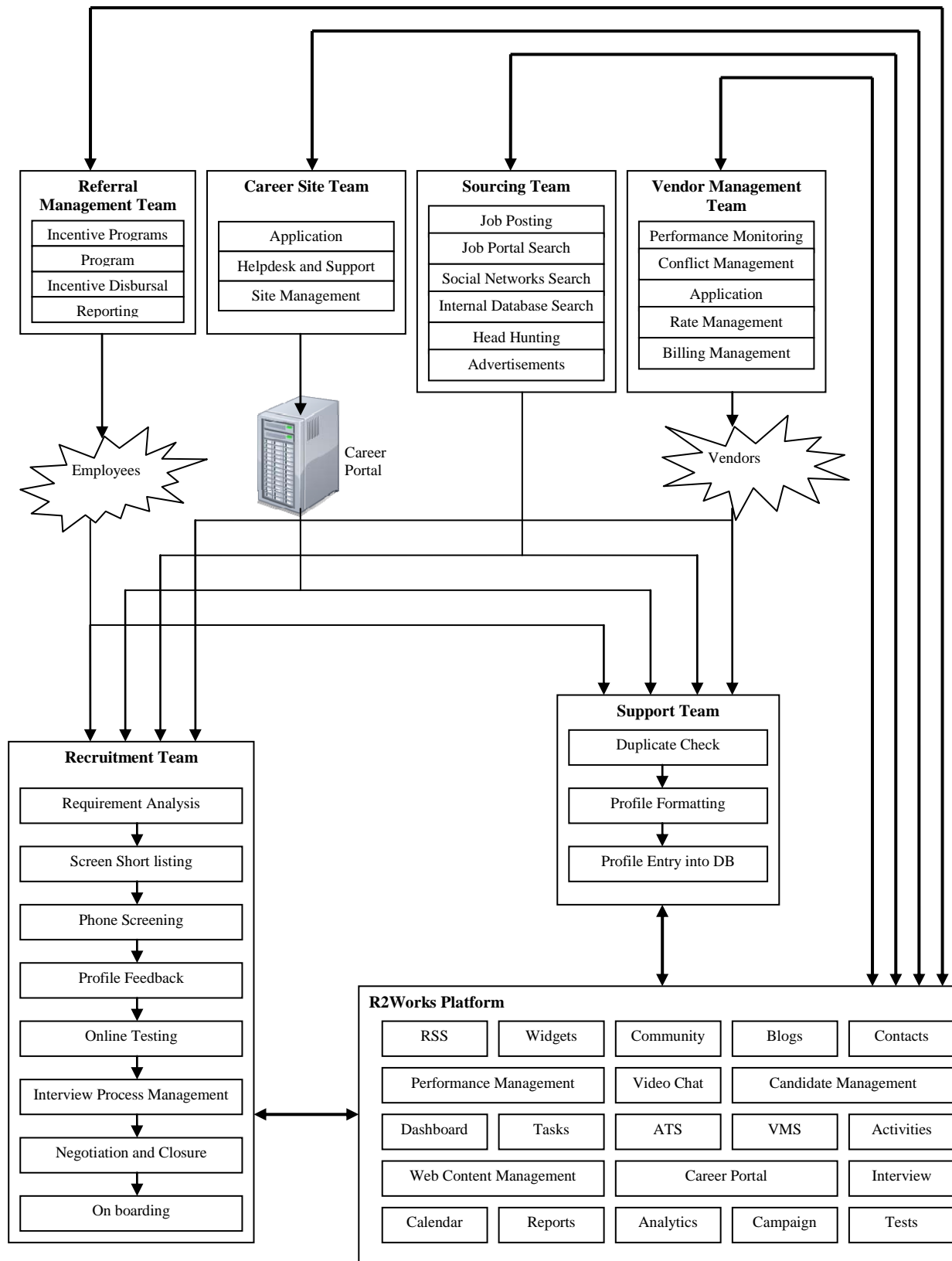
- Create Recruitment Portals
- Company videos, department videos, event videos.
- Create and manage blogs like Employees experience blog
- Create communities like alumni, project groups
- Hot Job Widgets integrated with your referral program
- Workflow
- Rss feeds for hot jobs
- Video Profile, Social Network
- Application Tracking System
- 2-way Video Interviews, Online assessment tests
- Vendor Management, Candidate Database Management
- Mobile and Email Campaigns
- Referral Management
- Reporting and Analytics

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Technology Infrastructure



Ambrosia Delivery Process



Ambrosia – Why Ambrosia

Here are few our the key advantages of engaging with Ambrosia as your RPO partner

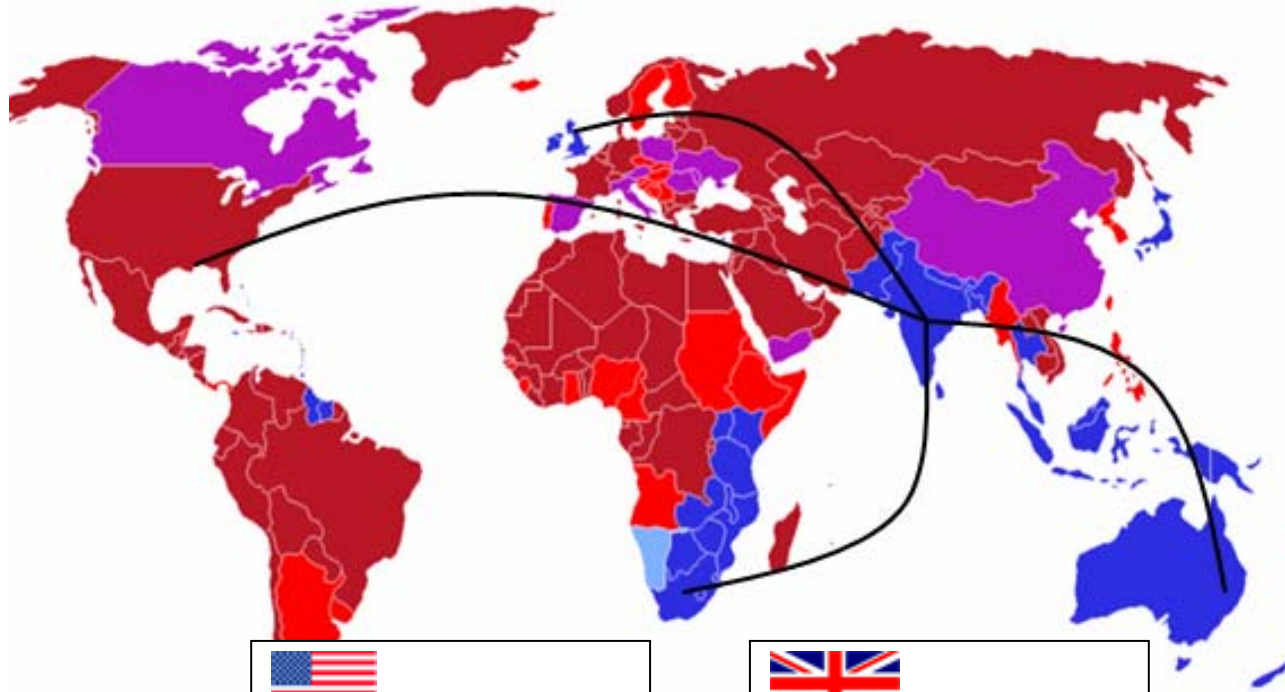
- Highest Standards for Quality, integrity and professionalism
- R2Works the Next generation recruitment management system
- Global reach and presence
- Internal Technical Panel for Quality Check
- Technical interviews and Tests
- Offshore Delivery Centers
- Partnership Model with complete transparency
- Quick Turn Around Time
- Customized Status Reporting
- 24/7 operations and support
- High Quality Interview Panel
- Innovative Engagement Models

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Why Ambrosia



Ambrosia – Locations



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Global Presence



North America



Europe



Asia